

Important Terms & Conditions



PERMANENT COSMETICS:

1. A booking fee of £100 will be taken at the time of booking to secure an appointment for a fixed time on a fixed date. This fee is **NON-REFUNDABLE**. However, a discount of the same amount - £100 - will be deducted from the treatment charge, provided that the treatment is undertaken at the same fixed time on the same fixed day.
2. The treatment fee includes the initial treatment and one follow-up retouch treatment. Any other work undertaken will be the subject of a separate charge.
3. The re-touch treatment which is included in the treatment price must be carried out within 6-12 weeks of the initial treatment. If not undertaken within this period, any subsequent re-touch treatment will be charged at the appropriate fee in place at the date the treatment is carried out (see price list).
4. To avoid unfair delay to other clients, if the client is more than 15 minutes late or if the client fails to turn up for an appointment, it will be necessary to re-schedule to a future date. Please be aware that 50% of the missed treatment cost will be chargeable upon re-booking any future appointment.
5. Except in the case of negligence on the part of Beautissima no refunds will be granted or claims accepted.
6. The client is ultimately responsible for agreeing the colour, shape and position of treatment to be undertaken.

OTHER TREATMENTS:

1. A booking fee, equivalent to half of the treatment price, will be taken at the time of booking to secure an appointment for a fixed time on a fixed date (e.g. a treatment cost of £35 will require a £17.50 booking fee). This fee is **NON-REFUNDABLE**.
2. To avoid unfair delay to other clients, if the client is more than 15 minutes late or if the client fails to turn up for an appointment, it will be necessary to re-schedule to a future date. Please be aware that the remaining 50% of the missed treatment cost will be chargeable upon re-booking any future appointment.
3. Except in the case of negligence on the part of Beautissima no refunds will be granted or claims accepted.